

Product Datasheet | IPCS Service Subscription

IPCS by 9Solutions

General terms of IPCS Service Subscription

- ✔ Subscriptions are sold in batches. (25-pack, 100-pack and 500-pack)
- ✔ Subscription enables simultaneous tracking of devices compatible with the IPCS:
IPCS Tags, Bluetooth enables phones, laptops etc.
- ✔ Maximum quantity of tracked devices is equal to number of paid service subscriptions.
- ✔ Subscription is valid for at least for a year, and it's paid upfront.

What does Subscription cover?

- ✔ All the software needed to fully utilize the IPCS.
- ✔ End users have always the latest software version in use.
- ✔ Phone support for Partners is available during the normal business hours of the specified regional help desk.
- ✔ Web based incident reporting, via Smooth user interface, is available 24/7.
- ✔ 24/7 monitoring of each installed IPCS Cell.
- ✔ Automated reports to 9Solutions Partner in case of system malfunction.
- ✔ Simple web interface to manage subscriptions (9Store).

Benefits

- ✔ 9Solutions personnel monitor performance of servers 24/7.
- ✔ Fixing of problems is fast and all customers get the benefit right away.
- ✔ Does not tie clients' IT personnel. Automated IPCS Diagnostics Engine warns in case of problems and tells where the problem is. In case of broken HW component, hot swapping of defected unit is all you need to do.
- ✔ IPCS applications are available from any web-enabled device — any time, anywhere.
- ✔ Learning curve is low as most people are familiar with using the Internet to find what they need.
- ✔ IPCS architecture can scale indefinitely to meet customer demand. Servers in North America, Europe and Asia.
- ✔ Local software installations are not needed.

How to Subscribe?

- ✔ IPCS Service Subscriptions are sold directly by 9Solutions through 9Store online or through authorized 9Solution partners.
- ✔ IPCS is delivered with a month prepaid Subscription for tracking of 25 devices.
- ✔ To continue using the IPCS after the first month, the end customer has to order a subscription directly from 9Solutions or from a partner as a part of a maintenance contract.

Product specifications described herein are subject to change without prior notice.

9Solutions. That's why. IPCS Key Selling Points.

- ✔ **IPCS By 9Solutions.** Wireless Bluetooth and SaaS based indoor positioning solution platform.
- ✔ **Effortless Installation.** Robust self-organizing Node network, no local software installations.
- ✔ **Low maintenance costs.** Sophisticated self-diagnostics.
- ✔ **No hidden costs.** IPCS Service Subscription includes always the latest software versions available.
- ✔ **Standardized technology.** Real time tracking of IPCS Tags and billions of other Bluetooth devices.



**SEEK NO MORE
IPCS by 9Solutions**

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Combination of solid Bluetooth technology platform and 9Solutions' strong IPR portfolio has enabled us to build a unique product.

The IPCS sets new RTLS performance standards.
It is built on robust wireless Bluetooth technology, used in over 3 billion devices globally.

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